

What to look for in a Training Provider

What follows is a guide rather than an exhaustive list of questions. You may not get everything from your Training Provider, so approach this list diplomatically and trust your instincts.

Financial

- How much does the course cost?
- Are fees taken upfront or at set intervals?
- Can you pay in instalments?
- If you're unhappy with the course, what is the refund policy?
- Does your fee cover **Resuscitation Training** and **OSCE** (practical exam) training? [note: these are both essential in order to pass the National Diploma]
- What happens if you cannot find employment? [note: you cannot complete the **National Diploma** without practical experience working in a dental practice]

Teaching outside the curriculum

Will your Provider supply:

- **Additional no-cost training?** For example, in the past, FDE has provided additional teaching modules to reflect the latest technical innovations; e.g. minimal intervention dentistry, digital dentistry
- **Outside speakers?** FDE includes guest speakers as part of its teaching programme; e.g. dental specialists, hygienist-therapists, sedationists.
- **External visits?** FDE has taken students to visit the Royal College of Surgeons, Dental Laboratories, and Anatomy Exhibitions.
- **Associated skill training?** FDE teaches all-round dental practice skills such as dental reception and practice management.

Interactive teaching

Does your Provider supply:

- **Hands-on teaching** on practical aspects of dentistry?
- Teaching in a **clinical environment**?

Support and mentorship

Will there be:

- **Personal support?** In the past, FDE has helped candidates with health issues or family commitments which could otherwise have prevented them from completing the course.

Miscellaneous

- How many years of teaching experience does your teaching team possess?
- Does anyone in the team have any post-graduate qualifications?
- What is the provider's pass rate?
- What career path have students taken post-qualification?